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To whom it may concern,

I am writing this letter on behalf of Michelle Valentine, with whom I had the pleasure of working at U.S. Bank. As a web content specialist, I worked closely with Michelle for approximately 3 years to translate her designs into web content for U.S. Bank's customer-facing website.

During our time working together, Michelle consistently demonstrated exceptional skill, creativity and thoughtfulness as a User Experience Designer. She has a strong ability to design pages that tell a compelling story while maintaining a clear focus on functionality and the user experience. Her work consistently strikes a balance between aesthetics and usability.

In addition to her page design expertise, Michelle is a talented creator of engaging and brand-consistent imagery, including infographics, illustrations and icons. She is also adept at creating and writing technical documentation for interactive tools, such as customer-facing calculators, and components used by web content specialists to build pages. Beyond her focus on end users, Michelle demonstrates a deep understanding of the web page building experience, ensuring her design solutions are intuitive and efficient for web content specialists.

Along with her creative and technical talents, Michelle is an absolute pleasure to work with. She brings to every project a positive attitude, strategic thinking, curiosity and a willingness to learn and collaborate. Her friendly and approachable nature fosters a productive and enjoyable team environment, making her an invaluable contributor to any organization.

I wholeheartedly recommend Michelle for any user experience or design role. She will be an asset to any team that values thoughtful design, collaboration and a passion for creating meaningful digital experiences.

Sincerely,
Lisa Sileo, Web Content Specialist
U.S. Bank